RICHLOOM
CONTRACT

261 Fifth Avenue, Floor 12
New York, NY 10016

COMMERCIAL LEATHER WARRANTY, CUTTING, & HANDLING GUIDELINES

GENERAL WARRANTY

Richloom Fabrics Group warrants to its customers in the hospitality and contract industries that all leather purchased from Richloom will conform to ACT (Association for Contract Textiles) Standards where applicable. All our leather products are designed for a specific end use and are engineered to perform satisfactorily under reasonable commercial conditions.

All leather must be properly installed, maintained, and cleaned in accordance with the specified care instructions provided by Richloom. All warranty claims must be submitted to Richloom in writing within thirty (30) days after discovery of the nonconformity or defect. Richloom Fabrics Group warrants leather products against defects in material and manufacturing for a period of 1 year from the date of invoice under normal single-shift commercial use.

LEATHER — ADDITIONAL TERMS

The following additional terms and exclusions apply specifically to aniline-dyed leather finished with a protective top coat, in addition to the terms above:

Natural Characteristics

Genuine leather is a natural material and will display natural characteristics such as scars, insect bites, wrinkles, healed wounds, brand marks, and range marks, as well as variations in grain and texture across a hide. These characteristics are inherent to leather and are not considered manufacturing defects; therefore, they are not covered under this warranty.

Color & Shade Variation

Because aniline dyeing penetrates and colors the hide without concealing its natural surface, dye absorption — and therefore finished color and shade — will vary from hide to hide and across a single hide. Shade variation between panels, cushions, or multiple pieces in a single order is inherent to aniline-dyed leather and is not covered under this warranty.

Protective Top Coat

This leather is finished with a light protective top coat intended to improve resistance to staining and everyday soiling while preserving the natural look and hand of aniline-dyed leather. The top coat is not a fully pigmented or protected finish and will not fully conceal the natural characteristics of the hide. Gradual wear, thinning, or burnishing of the top coat in high-contact or high-traffic seating areas is considered normal wear and is not covered under this warranty.

Fading & UV Exposure

261 Fifth Avenue, Floor 12
New York, NY 10016

Aniline-dyed leather is more susceptible to fading from direct and indirect UV exposure than fully pigmented leather. Fading resulting from placement near direct sunlight or other strong UV sources is not covered under this warranty.

Cracking & Peeling

Cracking or peeling of the protective top coat resulting from improper cleaning, use of unapproved chemicals or solvents, exposure to direct heat, or allowing the leather to dry out from lack of conditioning is not covered under this warranty.

MANUFACTURING

Application of a post-treatment (after shipment by Richloom Fabrics Group) voids this warranty. This warranty also does not cover manufacturing defects in design or wear resulting from:

- Inadequate or receding padding/foam underlayment
- Improper hide grading or panel matching across visible seating surfaces
- Failure to account for natural hide characteristics when laying out show panels
- Inadequate or excessive stitches per inch (recommended: 6–8 for cut-and-sewn leather)

Compliance with Construction Standards

Seam Allowance: 0.5 inches
Seam Type: 301 Lockstitch
Thread Type: Bonded Nylon or Polyester, Leather-Rated
Needle Thread Size: 8
Bobbin Thread Size: 5
Needle: Size 22 Leather Point (Wedge)
Stitches per Inch: 6–8 ± 0.5

All fabrication must conform to the Standard Construction Specifications set forth herein, including but not limited to seam allowance, seam type, thread type, needle and bobbin thread size, needle type, and stitches per inch. Deviation from these specifications — whether through insufficient or excessive seam allowance, incorrect seam or stitch type, improper thread or needle selection, or stitch density outside the stated tolerance — constitutes a fabrication defect rather than a manufacturing defect in the leather itself and voids this warranty with respect to any resulting damage, seam failure, or performance issue. Richloom Fabrics Group assumes no liability for claims arising from construction that does not meet these specifications, regardless of whether the leather itself conforms to all applicable warranty terms.

Cutting Technique

261 Fifth Avenue, Floor 12
New York, NY 10016

- Inspect each hide for natural markings, scars, and flaws before layout, and grade hides so visible surfaces receive the most consistent panels.
- Nest cutting patterns to work around natural flaws and heavier grain areas while maximizing usable yield from each hide.
- Use a sharp rotary cutter or clicker press; dull blades drag the grain and can tear or stretch the cut edge.
- Cut show panels (backs, seat fronts, arm fronts) from the most consistent, blemish-free areas of the hide; reserve edges and lower-grade areas for less visible panels.
- Avoid cutting across areas prone to excessive stretch (belly and leg sections); confirm panel placement against the hide's natural stretch direction before cutting.
- Allow extra hide yardage for natural flaws, grading, and a test cut, since leather cannot be pieced or re-cut once a panel is committed.

Seaming & Construction Notes

- Test stitch on a scrap piece first — needle holes in leather are permanent; a seam that must be picked out will leave visible holes.
- Use a leather (wedge-point) needle rather than a standard round-point needle; a round point can tear rather than cleanly pierce the hide.
- Use the needle and thread specifications above consistently across a job to maintain uniform seam appearance.
- Avoid stitching back over the same seam line (e.g., backtacking directly on top of prior stitches) — this enlarges existing needle holes and can tear the leather.
- Use lower thread tension than standard fabric settings — excess tension can cause the thread to cut or further perforate the hide at the stitch holes.
- Hide thickness varies naturally across a single hide; adjust stitch length and tension panel-to-panel as needed to maintain consistent seam quality.
- Maintain consistent seam allowance across all panels in a single job — variation shifts finished dimensions and visible seam placement.
- Finish exposed cut edges (paint, burnish, or fold-and-stitch per spec) to prevent fraying or curling at raw leather edges.

WEAR | ABUSE

Damage, disintegration, or loss arising from abuse, misuse, vandalism, burns, cuts, pet damage (including claw marks and chewing), or punctures is not covered under this warranty. Damage includes but is not limited to staining or marks made via ink transfer, dyes, and other external contaminants. Dye transfer (also known as reverse crocking) can occur in any environment, especially when light-colored leather is exposed to pigments from dark clothing or other materials. Once dye has penetrated the top coat or hide, stains are often permanent and are not covered under warranty.

RICHLOOM
CONTRACT

261 Fifth Avenue, Floor 12
New York, NY 10016

CLEANING

This warranty may be voided by any of the following:

- Use of improper cleaning agents or methods
- Lack of routine cleaning and maintenance
- Combining cleaning agents
- Failure to blot or wipe away excess moisture following cleaning

Dust or vacuum regularly using a soft brush attachment. Blot spills immediately with a clean, dry, absorbent cloth — do not rub. For routine cleaning, wipe with a soft cloth lightly dampened with distilled water only, or use a manufacturer-approved, pH-balanced leather cleaner intended for aniline or semi-aniline leather. Do not saturate the leather with water or cleaning solution. Do not use solvents, ammonia-based cleaners, alcohol, bleach, or all-purpose household cleaners, as these can strip the protective top coat and dye. Test any cleaning product in an inconspicuous area first. Allow the leather to air dry away from direct heat or sunlight, and condition periodically with a manufacturer-approved leather conditioner to prevent drying and cracking of the top coat. Failure to follow approved cleaning protocols voids leather warranty coverage.

USE

This warranty applies only when the leather is used for its intended indoor hospitality application, as specified at the time of purchase. Colorfastness performance applies only under normal indoor exposure conditions consistent with the leather's intended use. Outdoor use, or use in direct or prolonged sun exposure, will void the warranty. Any use other than intended, or use subsequent to a change in ownership from the original purchaser, excludes all warranty claims.

HANDLING | SHIPPING | STORAGE

Handling During Fabrication

- Handle hides and cut panels by the edges or flesh side where possible to avoid oils, soiling, or marking on the grain (face) side.
- Avoid folding or creasing sharply; set-in creases in leather can be permanent and may crack the top coat at the fold line.
- Support the full weight of hides and panels when moving them; do not drag leather across itself or other surfaces, which can scuff or scratch the top coat.
- Keep away from direct heat sources (irons, heat guns, direct sun through glass) — prolonged heat exposure can dry out, crack, or discolor the top coat.
- Inspect hides and panels for shading, flaws, or grain inconsistency before cutting or fabrication, and store hides flat or loosely rolled, grain side protected, in a stable, moderate-humidity environment.

261 Fifth Avenue, Floor 12
New York, NY 10016

Freight claims due to damage that may occur during shipping or transit do not fall under this leather warranty. Leather is not covered for drying, cracking, mold, or mildew resulting from storage in non-climate-controlled, excessively dry, or high-humidity areas for an extended period.

Richloom Fabrics Group is not responsible for damage resulting from improper installation or handling, including but not limited to tears, punctures, improper fastening, or mishandling during transport and setup, and such damage is excluded from warranty coverage.

FORCE MAJEURE

Should Richloom Fabrics Group be required to cease business operations due to force majeure, terrorist attack, declaration of war, earthquake, flooding, or other natural or man-made disaster, all warranties express or implied will be voided. Except as expressly provided herein, Richloom Fabrics Group makes no representations or warranties, express or implied, including without limitation any warranty of merchantability or fitness of its leather products for any particular purpose, and hereby disclaims the same.