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Finished Product Warranty:

Subject to the limitations and conditions described herein, Richloom Fabrics Group warrants to its customers who are in the hospitality industry that all fabricated finished products, such as bed scarves, decorative pillows, duvets, top sheets and coverlets, purchased from Richloom will conform to the applicable product specifications provided by Richloom and will remain free from defects in materials and workmanship for a period of 5 years (the "Warranty Period") commencing on the purchase date of the product from Richloom. This warranty does not apply to hospitality fabricated products purchased by outside fabricators or purchased for aftermarket modifications or repairs. All warranty claims must be submitted to Richloom in writing within thirty days after discovery of the nonconformity or defect.

The above warranty does not cover, and the remedies below do not apply to, among other things:

- Bleeding into fabricated products from adjacent fabricated or fabric components
- Staining due to contact with other substances
- Damage caused by improper use or installation, or abuse
- Deterioration or staining due to improper use of cleaning products or damage caused by improper wash care methods

During the Warranty Period (1 year), Richloom will provide replacement Richloom Hospitality Grade fabricated products provided pursuant to this warranty.

EXCEPT AS EXPRESSLY SET FORTH ABOVE, RICHLOOM EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND OR NATURE WITH RESPECT TO HOSPITALITY PRODUCTS, WHETHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY, SATISFACTORY QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE AND ANY WARRANTY ARISING OUT OF ANY COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE OF TRADE.

The provisions of the foregoing warranty shall be Richloom Contract product purchasers' sole and exclusive remedy with respect to any non-conformities or defects in any Richloom Contract products. No decision by Richloom to honor claims or provide any remedy exceeding or outside of the foregoing warranty in any instance shall constitute a waiver of any provision of the foregoing warranty with respect to any other instance or establish a course of dealing between the parties that would vary any provision of the foregoing warranty.